



Installation Instructions

Whole House Well Water Filter

EQ-WELL-UV

Welcome to Aquasana whole house water filtration. Feel confident knowing that you now have clean, healthy water throughout your entire home for years to come.

Installation must comply with state and local laws.

Contents



EQ-WELL-UV Rhino



Pre-filter unit
EQ-PRE10.20WA

Replace:
EQ-304-20



Post-filter unit
EQ-PRE10WA

Replace:
EQ-PFC.35



Install kit:

- 1 2 support brackets
- 2 1 filter housing wrench
- 3 1 ball type shut off valve
- 4 6 nipples 3/4" x 3"
- 5 3 unions
- 6 1 Hose Adaptor



UV filter
AQ-UV-10C

Replace:
AQ-UV-L330C



**UV Post-filter
Mounting Kit**



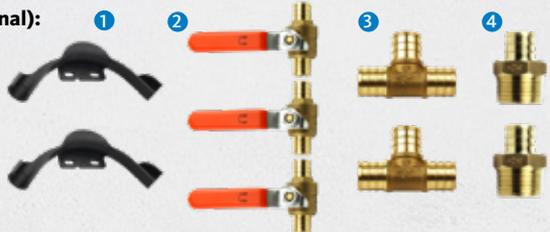
You can be confident your Aquasana Whole House system is providing clean, clear water to every tap in your home.

The Aquasana well water whole home filtration system is specifically designed to protect your home from contaminants that are commonly found in well water, including a UV filter to kill viruses and bacteria.



Professional Grade Install Kit (optional):

- 1 PEX support brackets (2)
- 2 brass valves (3)
- 3 brass "T" fittings (2)
- 4 brass adapters (2)



Installation – check operating specifications before installing

1. KEEP THE UNIT IN AN UPRIGHT POSITION AT ALL TIMES.
2. Remove the red shipping caps from the inlet & outlet ports on the main housing.
3. **Precondition the unit by “surge flushing”:** It is very important that this system is flushed properly prior to final installation. The granular carbon medium used in the bottom tank contains 1-2% by volume of carbon fines that should be flushed out prior to use. The best method for purging these carbon fines from the media bed is “surge flushing”:

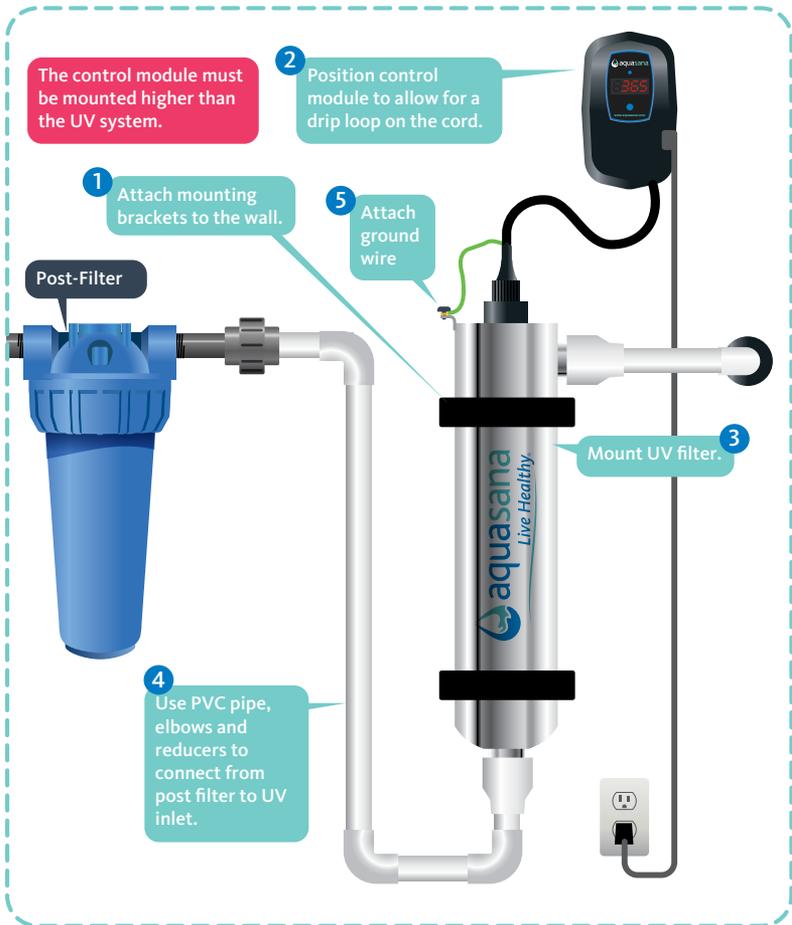
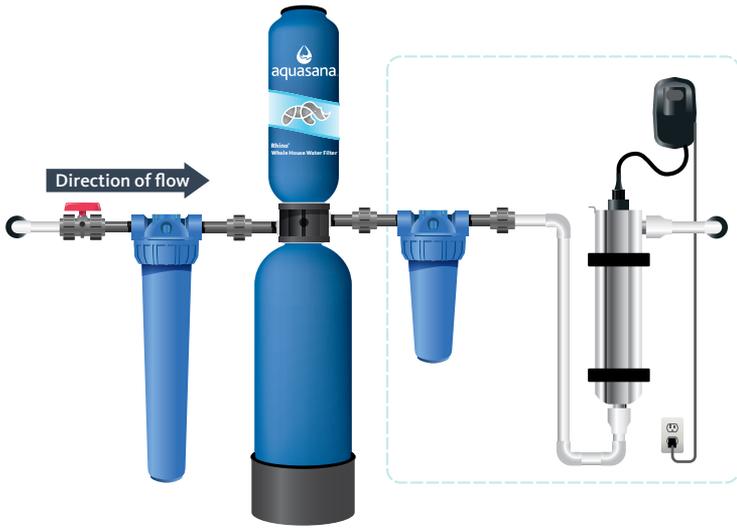
Using the supplied adapter, connect a garden hose to the inlet port so that the water will flow into the system and out of the outlet port. Slowly turn on the water and allow the discolored water to flow from the outlet into a bucket or drain. The first few gallons will appear black and cloudy due to carbon fines. After an initial 15 minute flushing, begin a period of “surge flushing.” Turn the water supply on for 30 seconds and then off for 30 seconds repeatedly for 15 minutes or until initial surge of water is completely clear and free from discoloration and cloudiness. Once the unit has been properly flushed, be sure the white washers are properly set inside the inlet and outlet ports. Disconnect it from the garden hose and position it for final installation.



4. Turn off main source water supply prior to installation.
5. Install the unit to the main water supply using the supplied components. Do not over tighten fittings, as this may cause leakage and broken fittings. **Do NOT use pipe dope.** The use of pipe dope voids the warranty. You may use NSF-certified pipe primer, glue and plumber's tape. Leave two-three threads exposed and do not exceed seven layers of plumber's tape. More than seven layers will cause the nipple to crack and leak.
6. **IMPORTANT:** The inlet piping assembly (valve, pre-filter, main filter unit, union and nipples) must be firmly braced and supported. Support bracket for Pre/Post filter housing included.
7. Once installation is complete, slowly turn the water on and inspect for leaks.
8. Once the unit is installed and checked for leaks, open the water faucet closest to the installed unit and allow water to run for 5-10 minutes for the final flushing period.

**THIS UNIT MUST BE INSTALLED BY A
LICENSED PLUMBER TO VALIDATE THE WARRANTY**

UV Filter Kit Installation Guide



Mounting bracket and plumbing

This guide covers installation and maintenance of a basic “generic” system. Installer determines configuration of each system and must adapt these instructions to meet the specific requirements for that configuration. Using pipe dope voids the warranty. All inter-component connections use standard plumbing components and tools.

Additional installation instructions

Caution: do not use any damaged component.

If damage is found, contact Aquasana at 866-662-6885.

1. Unpack boxes and verify that all required components are included.
2. Inspect each component for damage.
3. Determine location for installation of the UV system:
 - A. The UV well water filter system must be installed with the sumps oriented vertically.
 - B. Mounting point should allow sufficient room above and below UV system to service the sumps and UV lamp without removing the UV system. The minimum space is 20” (above and below).
4. For ease of mounting, reduce the weight of the larger systems by removing the sumps and filters prior to installing the mounting bracket.
5. Select a location and install the mounting bracket using the provided screws

Warnings

- Follow instructions carefully!
- Never look directly at a lighted UV lamp.
- Ultraviolet rays can be harmful to eyes.
- Always shut off water to system and disconnect power when servicing.
- Assembly is required before installation.
- Internal components are fragile.
- This system must be installed in accordance with applicable city, country, and local plumbing codes.
- Aquasana products are designed to provide years of trouble-free service if properly maintained.
- Retain these instructions for future service or usage information.

The UV Filter included with your Aquasana Whole House Well Water filter is the best line of defense against bacteria that other filters don't treat.

Use and care

- Customization options are available to address any specific concerns you may have. The best way to establish your specific needs is to conduct a water test. Contact us by phone at 866-662-6885 to make arrangements and get recommendations.

Component one: Sediment pre-filter

- Sediment levels vary from one location to another. During the first year of use, a visual inspection monthly is recommended. The sediment pre-filter is white when you initially install it. Once you can no longer see white, it is time to replace the filter with a new one (EQ-304-20). Allowing sediment to continue to collect can cause clogging and prevent the flow of water into your home.

Component two: Rhino 2-stage whole house filter

- This filter unit has a capacity of 500,000 gallons (may vary depending on water conditions.) You replace the unit in its entirety every 500,000 gallons. Check with your plumber at the time of installation about adding a meter to your system. Typically the average family of four will consume that amount in 3-5 years. Unions are located on each side of the tank for ease of replacement. To replace the filter, it is not necessary to contract a plumber. The replacement tank part number is EQ-Well-R.

Component three: Post Filter

- The post-filter, utilized to remove any remaining sediment and organic particulates, should be replaced every nine months. This is an important step in the sterilization of bacteria in the UV disinfection process. The water needs to be as pristine as possible to prevent harmful bugs “hiding” behind any particulates.

Component four: UV disinfectant

- Annual replacement of the bulb is a must. Contact Aquasana directly for the replacement bulb: part number AQ-UV-L330C. The steps to replace the bulb are included with the replacement bulb.

Operating specifications

- **Installation of the filter must comply with existing state and local plumbing codes.**
- Sediment pre-filter cartridges should be changed as needed. (When you can no longer detect the original white color of the filter, it is time for replacement. Sediment levels vary greatly, so regular visual inspections are recommended during the first year.)
- Install on cold water lines only. Operating temperature range: 40° – 90°F. Protect unit from freezing.
- Do not install the unit on its side. It needs to be installed upright to maximize contact with media. It is recommended your system be installed inside and out of direct sunlight. If this is not possible and the system is outdoors or in a sunny area, the installation requires the system to be protected from direct sunlight and freezing temperatures. Please contact our sales and service department 866-662-6885 to discuss the specifics of your installation.
- Cleaning: use only warm, soapy water to clean the outside of the housing. Rinse well with fresh, clean water. Never use chemical cleaning products on the filter's exterior surface because they may damage the filter housing.

Precautions

- Aquasana recommends using only plastic fittings to connect the inlet and outlet ports of the UV well water filter system.
- Do not install clear or translucent tubing on the outlet side of the UV filter.
- Do not over-tighten fittings connected to inlet/outlet ports of the UV well water filter system.
- Water pressure must not exceed 75 psi or a pressure regulator must be used. Warranty is void if the unit is used with pressure exceeding 75 psi. Higher pressures may damage equipment and may not allow for proper exposure time with UV lamp.
- Do not install pump on outlet side of system as damage to the quartz sleeve may occur. If pump is required, install it on inlet side of system and verify output pressure does not exceed 75 psi.
- The system will not function properly if water flow is reversed.
- Filter is only to be used on a cold water line.
- Aquasana is not liable for consequential or incidental damages due to improper installation.

Do not use with water that is microbiologically unsafe or of unknown water quality without adequate disinfection before or after the system. Systems certified for cyst reduction may be used on disinfected water that may contain filterable cysts.



EQ-WELL-UV WHOLE HOUSE WATER FILTER 5-YEAR LIMITED WARRANTY

What is covered

This Warranty covers defects in materials or workmanship in manufacturing of your Aquasana Well Water Whole House Filter, except as provided below.

For how long

This warranty runs for 60 months from the date of purchase by a consumer ("Warranty Period").

What is not covered

This warranty does not cover filter cartridges, UV filter or any systems that were not installed in compliance with the instructions by a licensed plumber or that have been abused or operated incorrectly. It also does not cover the following:

- Incidental or consequential damages caused by a failure of the product.
- Clogging, as replacement of the pre-filter cartridge is the purchaser's responsibility.
- Damage from use of non-potable water supplies.
- Labor costs to install or replace the system or filters.
- Damage caused by fire, flood or acts of God.

This warranty is voided if the product is used with parts that are not genuine Aquasana parts. This includes, but is not limited to: replacement filters, faucets, and diverter valves.

What Aquasana, Inc. will do

We will replace the defective part of the covered product, or if necessary, the product and send it to you with installation instructions for a licensed plumber.

How to get service

To receive service under this Warranty, you must contact Aquasana, Inc. at 1-866-662-6885 or warranty@aquasana.com within the Warranty Period to describe the problem to a customer service representative who will verify that the product is under warranty and determine whether a part or the system will be replaced and whether you must send back the defective part at our cost. If so, we will send you a return shipping label. You will be required to provide a proof of purchase (unless you purchased direct from us or registered online) and proof of a licensed plumber's installation. We will send you the replacement part or system at no cost to you.

How state law applies

This warranty gives you specific rights and you may have other rights which vary from state to state.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Warranty registration

Warranty registration is not required for coverage under the Aquasana Limited Warranty and is not necessary for factory direct purchases made from www.aquasana.com. If you purchased from a retailer or dealer, please complete the online warranty registration form at www.aquasana.com/warranty. Once registered online, we will have a record of your purchase and you will not be required to produce a proof of purchase for a warranty claim.

CONTACT (866) 662-6885 info@aquasana.com aquasana.com

Aquasana, Inc.

6310 Midway Rd, Haltom City, TX 76117



Specifications

Model: EQ-WELL-UV

Replacement cartridges:

 Main tanks: EQ-WELL-R

 Pre-filter: EQ-304-20

 Post-filter: EQ-PFC.35

 UV-bulb kit: AQ-UV-L330C

Rated service flow: 7 gpm

Max working pressure: 75 psi

Max operating temperature: 40-90° F

Max capacity: 500,000 gallons

(System capacity may vary depending on water conditions)

This filter system is designed and tested for use with genuine Aquasana parts including replacement filters and all hardware. Use of parts from other manufacturers may result in loss of contaminant reduction performance, system damage or failure. Use of parts from other manufacturers will also void your warranty. Please visit www.aquasana.com for all replacement parts.



Aquasana, Inc.

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877.332.7873 Canada
www.aquasana.com

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